

ANNUAL REPORT 2024



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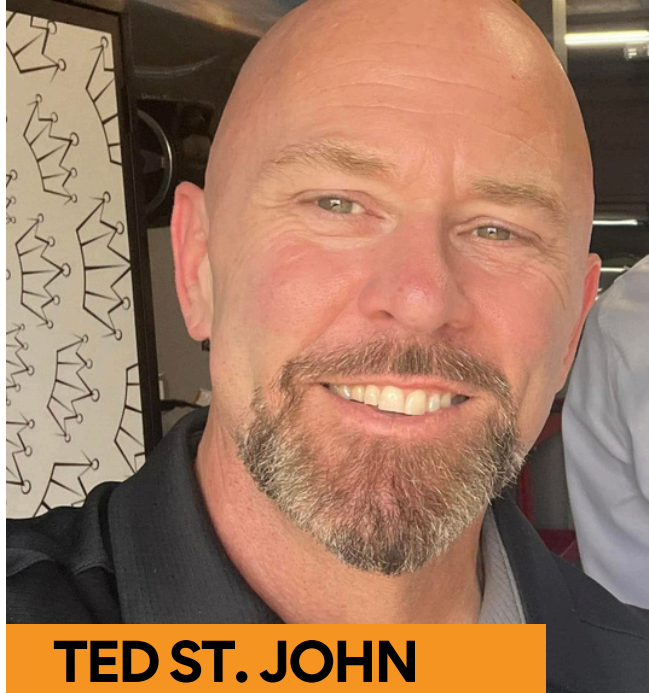


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LETTER FROM HOPE TOWN OHIO'S CHIEF EXECUTIVE



TED ST. JOHN

Hope Town Ohio Chief Executive

Dear Friends, Sponsors, and Supporters,

What an incredible year it has been for Hope Town Ohio! As I reflect on our exponential growth over the past year, it fills me with immense gratitude for the unwavering support from our community members, sponsors, and donors. Our financials this year tell a story far beyond what we ever anticipated, and it's your belief in our mission that has made this possible.

One of our most significant milestones was the grand opening of our new headquarters, a facility that symbolizes a new chapter of expanded services and deeper community engagement. This new space allows us to serve more individuals, offering a safe and supportive environment for those on their recovery journey.

In addition, we launched our auto clinic, a new venture that not only provides much-needed services to the community but also creates additional revenue streams for the sustainability of our nonprofit.

These achievements and many other successes this year have only been possible because of your generosity and dedication to our cause. Thank you all at Hope Town, Ohio, for being a part of this journey with us. Your continued support is changing lives; together, we're building a stronger, healthier community.

With heartfelt gratitude,

A handwritten signature in black ink that reads "Ted St. John". The signature is fluid and cursive.

Chief Executive, Hope Town Ohio

2024 HIGHLIGHTS



Successfully secured a new building, which will serve as Hope Town's headquarters.



Acted as Interim Vice President for Ohio Recovery Housing's Board of Directors



Participated in the 2024 Ohio Recovery Housing's Innovation Challenge, positioning Hope Town among the top five finalists.



WHY WE DO THIS WORK

Hope Town stands dedicated to championing individuals in their pursuit of recovering from substance use and co-occurring mental health disorders.

Through an integrated system that includes recovery housing, peer support networks, employment initiatives, essential transportation services, jail supports and social enterprises, we aim to inspire profound change and help liberate people to build a foundation for a brighter future.



We believe that everyone is recovering from something, and we are committed to the idea that recovery is possible. Our purpose is to help people navigate their recovery journey and find hope and healing.

We aim to inspire individuals to improve their lives, empowering them to become a source of inspiration for others to do the same.



HOPE ON WHEELS

Hope on Wheels is a mission-driven social enterprise providing Medicaid rides to treatment and medical appointments, open to all—not just Hope Town Recovery Housing residents. With transportation challenges worsened by the workforce crisis, delays and missed appointments have become common for those in need. Hope on Wheels ensures reliable access to employment, treatment, detox, court, recovery meetings, and more, helping individuals improve their lives and save lives in the process.

In 2024, Hope on Wheels collaborated with a wide range of partners to provide essential transportation services, ensuring individuals could access the resources they need to support their recovery and well-being. Hope on Wheels thrives through strong collaborations with key partners in the community.

Our partners include Portage County Jobs & Family Services, Cleveland Clinic, University Hospitals, and Pinnacle Treatment Centers have been essential in ensuring access to vital transportation services. We also work closely with Brightview, MedMark, Coleman Professional Services, and Safe Harbor to support individuals on their recovery journeys.

11,875

Total Rides Provided



334,837

Total Miles Driven



3,180

Total MAT Treatment Support Rides



7,862

Total Rides for Non-Emergency Medical Transportation





RECOVERY HOUSING

Hope Town Ohio provides men with both Level 1 and Level 2 Recovery Housing, offering safe, structured environments tailored to individual recovery needs. These housing options ensure access to critical resources, transportation, and peer support, fostering stability, accountability, and community connections for long-term success.

In 2024, Hope Town transitioned from operating a Level 2 Women's Recovery House to offering Level 1 Recovery Housing for Men. This strategic shift aligns with our mission to address the evolving needs of the local recovery community while supporting residents as they progress in their recovery journey. With Level 2 housing continuing to offer structured, supportive environments and Level 1 housing providing greater independence, we are committed to meeting men where they are in their recovery process and empowering them to achieve lasting success.

50

Recovery Housing
Participants



25

Individuals Awarded Rent
Scholarships to Secure Housing



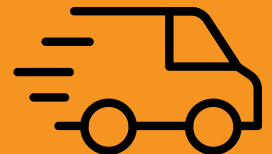
\$8,750

Total Funding for Rent
Scholarship Provided



2,272

Critical Rides Provided to our
Recovery Housing Participants





LINKAGE & NAVIGATION

This program supports individuals in navigating essential recovery resources and services, including healthcare, housing, and employment, through dedicated peer support. Our staff guides participants every step of the way to ensure they access the proper care for their recovery journey.

Designed for individuals in Portage County and surrounding areas, the program serves those affected by opioid addiction and stimulant use. We provide comprehensive support to help individuals access critical resources, including medical appointments, treatment and mental health services, housing assistance, and safe recovery homes.

Our program also addresses basic needs like food and clothing, supports individuals navigating the legal and justice systems, and assists with identification, documentation, and transportation. Additionally, we help individuals secure Medicaid and SNAP benefits to ensure they receive the care and services necessary for their recovery journey.

82



Total Program Participants

100%



of participants have low income or live below the Federal Poverty Level

52%



of participants are justice-involved

54%



of participants were connected to critical mental health services

FINANCIAL HIGHLIGHTS



In 2024, Hope Town Ohio achieved a total revenue of \$1,331,638.72, demonstrating strong community and grant support. Our Hope on Wheels program was a standout success, generating \$541,205.34 in revenue. This included \$266,015.27 from general operations, \$231,696.65 through Job and Family Services (JFS), and \$43,493.42 from Mental Health and Recovery Board (MHRB) rides, enabling essential transportation services for individuals in recovery.

Grant funding played a critical role in our impact, totaling \$327,521.06 across key grants such as SOS 3.2 Medicaid (\$139,198.85), SOS 3.2 Non-Medicaid (\$178,322.21), and contributions from the Vincent J. Stark Foundation (\$5,000) and Portage Foundation (\$5,000). Additional support came through contracts with the county commissioners (\$25,000) and the jail re-entry program (\$60,000). MHRB levy funds also bolstered our efforts, providing \$75,791 for renovations, \$94,135.50 for recovery housing, and \$80,850 for peer support services, among other allocations.

These resources have allowed Hope Town Ohio to expand its reach and provide vital programs that improve lives, demonstrating our commitment to a healthier, more connected community.



Revenue

\$1,331,638.72



Expenditures

\$1,158,487.88



Surplus

173,150.84



Donations

\$35,452.25



Hope on Wheels Revenue

\$541,205.34



Total Grant Income

\$327,521.06

2024 HIGHLIGHTS

INNOVATION CHALLENGE

Hope Town was proud to showcase the Hope on Wheels program at the Ohio Recovery Housing Innovation Challenge in March, where it was honored as one of five finalists. This mission-driven initiative provides essential transportation services for individuals in recovery, supporting access to treatment, employment, and critical appointments. Being recognized as a finalist highlights the innovative impact of Hope on Wheels in empowering recovery and fostering meaningful change in the community.



HARNESSING MEDIA FOR COMMUNITY IMPACT

In May, Hope Town Ohio secured their new facility and was overwhelmed with gratitude for the community support of our new headquarters. Hope Town Ohio is especially thankful for the support of Commissioner Sabrina Christian-Bennet and our partners at the Weekly Villager and WFMJ for sharing this exciting news with the community. This support inspires us to continue expanding our services and spreading hope in the community.

AN INSPIRING JOURNEY OF RECOVERY

On May 8, the OneOhio Recovery Foundation held its annual meeting highlighting Ohio's progress in addressing the opioid crisis, with over 1,500 grant proposals submitted and key updates on funding and leadership.

A standout moment was Ted St. John, Chief Executive of Hope Town Ohio, sharing his powerful recovery journey, emphasizing the collective commitment to reducing stigma and fostering impactful recovery efforts statewide.



2024 HIGHLIGHTS



REVAMPING RECOVERY

In May, Hope Town completed major renovations to our recovery home thanks to the generosity of our donors. The Tommy DeRoia Foundation funded stone tables and cabinets, along with support for rent scholarships, transportation, and recovery events. Contributions from the Kent Rotary Club, Portage County Mental Health & Recovery Board, and the Madeleine Rose Foundation provided essential amenities, creating a more comfortable and supportive space for our residents and reflecting the spirit of recovery and community care.

NEW HEADQUARTERS GRAND OPENING

On September 12, 2024, Hope Town Ohio celebrated the grand opening of its new headquarters in Windham, marking a significant milestone in its mission to support individuals in recovery from substance use and co-occurring mental health disorders. The new headquarters houses administrative and peer support staff, offering comprehensive peer support, employment training, and transportation services to meet the needs of the recovery community.



AUTO CLINIC & TRAINING CENTER

As part of our new headquarters, the Hope on Wheels Private Auto Clinic and Training Institute was opened. This unique program will utilize the building's six garage bays to provide automotive repair services and mechanic training, creating meaningful employment opportunities for individuals in active recovery. Proceeds from these services directly fund our recovery programs, empowering individuals on their recovery journey while giving back to the community.



2024 HIGHLIGHTS



LEADERSHIP PORTAGE COUNTY

On October 10, 2024, Hope Town Ohio welcomed individuals from Leadership Portage County to our new facility in Windham, Ohio. During the visit, we showcased our 8,600-square-foot headquarters, highlighting its transformation into a hub for recovery and employment services. Our Program Director Adam Ciganik emphasized the importance of connecting recovery and employment to build stronger communities. We are grateful for the opportunity to collaborate with local leaders dedicated to fostering growth and supporting recovery initiatives.



DRIVING ACCESS, BUILDING FUTURES

In December, Hope Town Ohio proudly launched Hope Town Transportation Solutions, a consulting program designed to help nonprofits create sustainable revenue models inspired by our successful Hope on Wheels program. This initiative addresses transportation barriers while providing technical assistance and coaching to organizations seeking to replicate this impactful model.

We are thrilled to announce Sunstone, a recovery house in Cincinnati, as our first client. Together, we are working to implement a transportation solution that supports their mission and community needs.

2024 HIGHLIGHTS



BEEDLE CHATBOT

Hope Town introduced Beedle, our AI-powered chatbot providing 24/7 recovery support. Named in honor of Ted St. John's beloved sponsor of many years, Beedle continues a legacy of guidance and connection.

Beedle offers instant answers to questions about recovery housing, policies, and services, while also connecting users to local and national recovery resources. It provides emotional support, crisis assistance, and confidential, anonymous communication to ensure every interaction feels safe and secure.



PODCAST LAUNCH

In November, we launched our podcast, a platform showcasing how our small but mighty rural recovery community organization is driving impactful and proven solutions that are changing the recovery landscape. Based in Windham, Ohio, this podcast highlights our efforts to scale expertise to a national level through technical assistance and coaching.

The podcast is designed to share real-world strategies, practical insights, and sustainable solutions that empower organizations to address recovery challenges effectively. Join us as we spotlight innovation, resilience, and the transformative power of recovery-driven solutions.

OUR **KEY** PARTNERS



For years, Hope Town has provided recovery housing, peer support, and essential resources to individuals battling substance use disorder in Portage County. This impact would not be possible without the steadfast partnership and support of the Mental Health & Recovery Board of Portage County, led by John Garrity, Ph.D.

The Board's unwavering commitment has been instrumental in helping Hope Town grow, allowing us to deliver life-changing services that go beyond treatment. With their support, we've expanded our focus to meet critical community needs, including recovery housing, transportation, workforce development, and peer support services.

Through this partnership, Hope Town has been able to bridge service gaps, especially in underserved areas, ensuring more individuals have access to the tools and resources necessary for long-term recovery. Financial investments from the Board have funded recovery housing operations, peer support services, and recovery rides, as well as the development of our new headquarters—creating opportunities for individuals in recovery to gain life skills, employment training, and stability.



Ohio Recovery Housing
Certified Associate

Hope Town Ohio is proud to be an Ohio Recovery Housing (ORH) Certified Associate, adhering to the highest standards set by the National Alliance for Recovery Residences (NARR). This certification ensures our recovery homes provide effective, supportive environments that meet rigorous quality and ethical guidelines.

As a state affiliate of NARR, ORH establishes and maintains recovery housing standards in Ohio through a peer-review certification process. ORH also offers training, technical assistance, and tools to help operators enhance the quality and effectiveness of their recovery homes.

In June, Hope Town's Executive Director, Ted St. John, was recently appointed interim Vice President of Ohio Recovery Housing's Board of Directors. This appointment underscores Ted's leadership and dedication to strengthening recovery housing across the state, further aligning Hope Town's mission with ORH's commitment to quality and impactful recovery services.



OUR BOARD OF DIRECTORS



Our Board Members

- Tim Schaffner – Board President
- Julie DeSmith – Member
- Mike Fuchs – Member
- Marilyn Sessions – Member

A Heartfelt Thank You

As we reflect on an impactful 2024, we extend our deepest gratitude to our Board of Directors for their unwavering leadership and support. Your guidance has been instrumental in helping Hope Town Ohio achieve new milestones, strengthen our programs, and expand recovery opportunities for those we serve.

Your dedication ensures we remain a beacon of hope, empowering individuals to reclaim their lives and build healthier, brighter futures.

Thank you for believing in our mission and for making this year one of transformation and success.



OUR LEADERSHIP TEAM



Our Leadership Team

- Ted St. John – Chief Executive of Hope Town, Inc.
- Adam Ciganik – Program Director
- Alicia Coil – Transportation Supervisor
- Christopher Lattimer – Program Coordinator

A Sincere Thank You

We want to thank our Leadership Team for their dedication, hard work, and vision throughout 2024. Your commitment to excellence and compassion has driven our ability to provide life-changing services and support to those in recovery.

Your leadership has strengthened Hope Town Ohio's mission, expanded opportunities, and helped create a stronger, more resilient community. Thank you for your tireless efforts in making this year impactful and transformative for the individuals we serve.

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